ORNL Visitor Wireless Network: Registration Instructions

As a visitor to Oak Ridge National Laboratory (ORNL), wireless computer networking is available to you in many of our buildings. To gain access, your PC must have a wireless Ethernet card.

To gain access to the wireless network, follow these steps:

1. On some systems, your card may be able to see the visitor network (ornl-visitor). If so, you may be able to simply click [OK] or [Connect] to establish a connection. In fact, some systems will do this automatically. If not, you will have to manually configure your wireless card as follows:
   a. Open your wireless card's configuration utility.
   b. In your card's utility create a new profile or edit your current one and select the setting called SSID or Network Name. Type in ornl-visitor (all lower case).
   c. Set the data encryption method to disabled.
   d. Apply these new settings and reboot your computer.

2. Open your internet browser and you will be automatically sent to a visitor network registration page. At this page you will be prompted for a Badge Number: Enter the ORNL event access code: NEUXRAY. This code is used to identify you with the Neutron School program and grant access to the network.

   **Badge Number:** NEUXRAY

   If your browser does not reach the visitor registration page, check the TCP/IP properties/settings for your wireless network adapter and make sure that they are set to "obtain an IP address automatically."

3. Continue the self-explanatory registration process. Note: you will be required to agree to an Acceptable Use Policy (AUP). A copy of this policy can be found at [http://www.ornl.gov/ornlhome/AUPshtml](http://www.ornl.gov/ornlhome/AUPshtml).

4. Your system will then be scanned for the most recent and critical cyber security vulnerabilities. If any are found, you will be directed to a website where you can obtain patches to fix the vulnerabilities. Once you have patched your system, you can attempt the registration process again.

5. Reboot your computer one final time (or release/renew your TCP/IP address), and you will have access to the wireless network and the Internet within about 10-20 minutes.

If you have difficulties configuring your computer to operate with the visitor network, see the IT Specialist in the Lobby near the coffee cart or contact one of the ORNL support staff for the School.